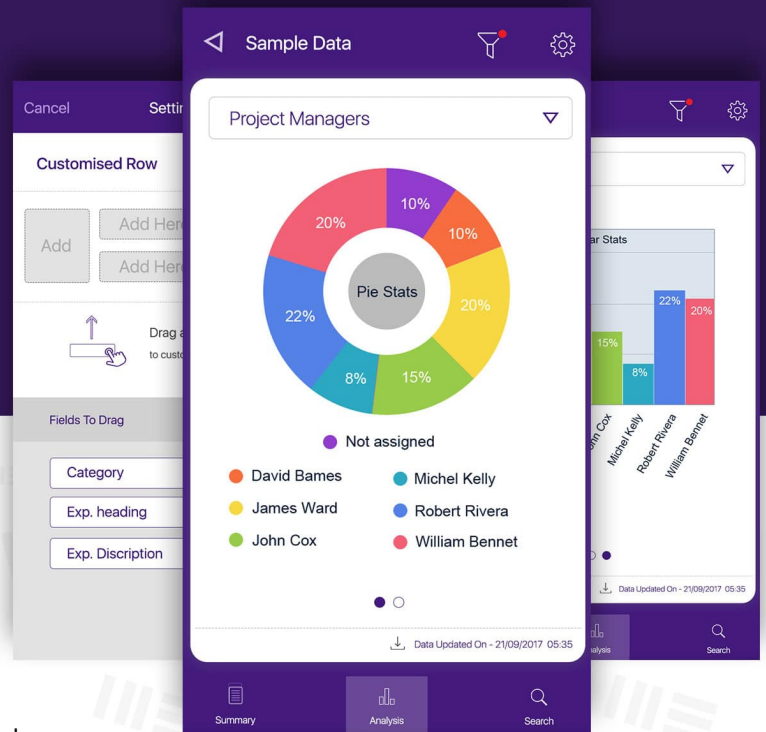




# Tablero

## Creating a culture of continual improvement in business

Users found the in-house system difficult to keep up-to-date, and it required them to work extra hard to find what they needed. Available information and upcoming changes were scattered over many platforms. The whole process was clunky. Users had to switch between multiple platforms and then consolidate the information. It was time consuming and challenging. Whereas today, they have all that information in one shot.



## Business Case

The client wanted a flexible Business Intelligence solution with a competitive price-point and enterprise capabilities that were able to minimize their total cost of ownership, while still allowing for rapid return on investment. They wanted a solution that would meet numerous requirements in vital categories which included Connectivity to Proprietary Data Sources, Scalable Deployment, Web Integration etc.

The **Tablero** solution provided the client with the ability to see what's in the pipeline, the size of the change and what to expect from a risk perspective. They became aware of the impact of the upcoming changes and could prepare for them so that nothing would go wrong at production stage. They were also able to make significant financial savings and improve their reputation.

## Challenge

The client was looking to provide actionable reporting solutions to the entire organization across different departments and lines of business, all while maintaining a balance between governance and self-service capabilities. The client wanted to give its users, across these various divisions spread across multiple regions, the tools they needed to improve performance and make the data discovery transparent so they could identify any issues within the business sooner.

## Resolution

Having a visualization tool designed and integrated from the outset of their project provided the users with a window into their data. Tablero allowed them to create their own dashboards without limitations so they could run their business exactly as they envisioned. Now, every user with access to the system is able to view and interact with the data and metrics they specifically need for better visibility into what's happening in their area of the business. There is a new level of confidence in running the business with facts in front of them, and they are beginning to look at data as actionable information.

## Benefits

- Automated client reporting and score card
- Improved service level and efficiencies
- Real-time, dynamic reporting
- Affordable at scale

Prior to implementing Tablero dashboard, 80% of the analyst's time was spent creating reports, and 20% was analyzing the data. With Tablero dashboard, the team now spends 80% of their time looking at trends in the data that help to improve clients understanding of their performance and act on opportunities.

The full solution is available to the entire organization allowing for seamless data integration, fast and easy-to-use reporting for all levels and enhanced collaboration. They even offer mobile accessibility allowing users to interact with and view their data from any device.

## Why client chose Tablero dashboard solution

### Customizable Dashboards

With easy, smart and intuitive design tools using drag-and-drop functionality

### Integrate and Embed

Client acquired the capability to integrate and embed Tablero into their existing business systems

### Ease-of-Use

Quick adaptability by end-users

### Extensibility

Full API support, plug-ins and in-app scripting allowed for greater flexibility